

INVITATION TO SAVE THE DATE

CONFERENCE FOR CONFLICT MANAGEMENT PROFESSIONALS

“EXPANDING AND STRENGTHENING PRACTICE”

SEPTEMBER 7-9, 2010
EDMONTON, ALBERTA, CANADA

Featuring Keynote Speakers: Dr. Cheryl Picard and Dr. James Reese

12+ INCREDIBLE SPEAKERS from Canada and the United States

Options to attend full-day, small group, skill-building workshops on September 10th

INCLUDED IN TUITION

- ◆ Continental breakfast each morning
- ◆ Dinner & Networking event on second night
- ◆ Lunch on final day

Contact kara.stokke@flyingcolors.ca



KEYNOTE SPEAKER

Dr. Cheryl Picard

Cheryl Picard (PhD) is Associate Professor in the Department of Law at Carleton University, as well as Director of the Centre for Conflict Education and Research and the Graduate Certificate in Conflict Resolution. She has been involved in conflict resolution and mediation work for over 30 years in Canada, the United States, Europe, Cuba and Bermuda. Cheryl has taught at Teachers College of Columbia University, the Law University of Lithuania, and lectured in the United States, England and New Zealand. Cheryl brings a relational ideology to her teaching and conflict resolution practice, which means she views people as connected to each other through complex webs of relationships, patterns of interaction and meanings. Her teaching and research led to the Insight Approach to mediation in 2001. Dr. Picard has written three books; *Mediating Interpersonal and Small Group Conflict* (2002), *The Art and Science of Mediation* (2004), and most recently, *Transforming Conflict through Insight* (2008), which introduces the key theoretical premises of the Insight Approach.

ALSO PRESENTING...

- ◆ **Linda Dobson Sayer** – MA in Applied Behavioral Sciences, Leadership and Management from Bastyr University; BA Psychology; Master Certified Coach (ICF); Certified Personal and Professional Coach (CTI); Instructor and Assessor for the Justice Institute of British Columbia; Organizational consultant and one of the few coaches worldwide who carry a Master Certified Coach designation; Mediator for the ICF Ethics Committee; book on Conflict Resolution Coaching expected to be published in 2010.
- ◆ **Felicity Edwards** – MA in Systems Management from University of Lancaster, England; MSc in Human Ecology from the University of Calgary; Royal Roads University Faculty; Designed and delivered training at the Banff Centre for 8 years; Contractor with such groups as Alberta Environment, the Alberta Oil Sands Environmental Research Program, the Town of Canmore.
- ◆ **Dr. Hrach Gregorian** – Co-Director of the Peacebuilding, Development and Security Program at the Centre for Military and Security Studies at the University of Calgary; Adjunct Faculty Member for the School of International Service at the American University in Washington, D.C.; Royal Roads University Faculty.
- ◆ **Gary Harper** – LL.B., Cert. ConRes.; Author of *The Joy of Conflict Resolution*; Instructor for the Justice Institute of British Columbia; Has worked in public and private sectors, mediated workplace and harassment issues, and trained mediators for post-secondary institutions; Approach influenced by his experience as a personal injury lawyer, general manager, insurance regulator, and retail store owner.
- ◆ **And Others**



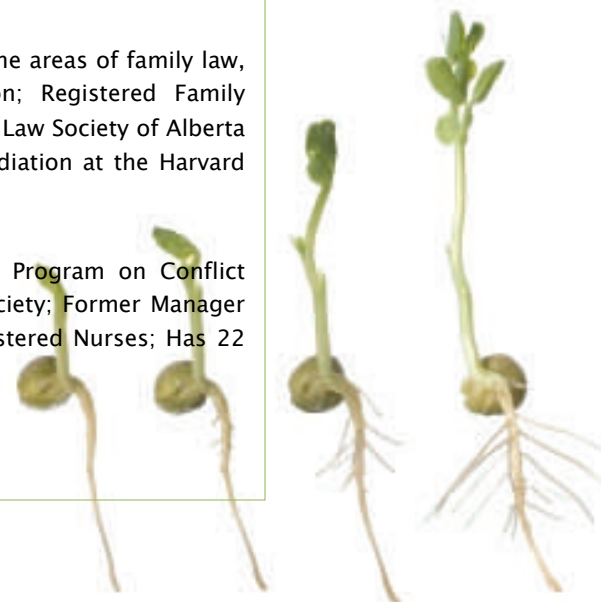
KEYNOTE SPEAKER

Dr. James Reese

Dr. Reese is an internationally known, award winning authority in the areas of leadership, stress management, violence, motivation, criminal profiling, and related topics. His expertise and reputation as a speaker has found him presenting before more than 350 Fortune 500 companies. He has provided expert testimony before the United States Congress and addressed the President of the United States' Council on Integrity and Efficiency. With his powerful anecdotes of 25 years of experience as an FBI "Mind Hunter," Dr. Reese brings the latest information on the topic to the podium and provides "life-changing" presentations. He works tirelessly to share what he has taught to tens of thousands worldwide. Dr. Reese is recipient of over 3,000 Awards for Excellence from law enforcement and corporations worldwide including the coveted "FBI Director's Award for Distinguished Service", the United States Department of Justice "Award for Excellence", and the Speakers Medal from the World Congress on Stress, Trauma and Coping. He holds an honorary Gold Medal from the XIX Olympic Games and the "Iron Cross" award for excellence in service following 9-11.

ALSO PRESENTING...

- ◆ **Annalise Acorn** – BA, LLB (Alberta), BCL (Oxford); Professor at University of Alberta, Faculty of Law; Author of *Compulsory Compassion: A Critique of Restorative Justice*; Has published numerous articles in journals such as *The Oxford Journal of Legal Studies* and *Osgoode Hall Law Journal*; Main area of research interest is the theory of emotions in the context of conflict and justice.
- ◆ **Raj Dhasi** – MA (Organizational Conflict Analysis and Management), BA (Adult Education), Cert. ConRes.; Instructor for the Justice Institute of British Columbia; Restorative Justice Practitioner through the Fraser Region Community Justice Initiatives Association; Focuses her work in corporate, legal, and family settings.
- ◆ **Margery Knorr** – Graduate Cert. in Executive Coaching from Royal Roads University, Cert. ConRes.; Former Corporate Ombudsperson at Canadian Airlines Intl.; Instructor with Alberta Arbitration & Mediation Society; Specializes in discrimination and harassment issues; Consults on workplace diversity, employment equity legislation, and developing respectful workplace policies and programs.
- ◆ **Karim Mawani** – LLB from University of Alberta; Practiced law since 1991 in the areas of family law, corporate-commercial matters, civil litigation, mediation, and arbitration; Registered Family Mediator; Collaborative Family Lawyer; Certified Arbitrator; Instructor for the Law Society of Alberta and Alberta Arbitration and Mediation Society; Studied negotiation and mediation at the Harvard Law School in Boston, Mass.
- ◆ **Cathy Sveen** – Graduate of Antioch University of Ohio's Masters of Arts Program on Conflict Resolution and Analysis; Instructor with Alberta Arbitration & Mediation Society; Former Manager of the professional disciplinary process for the Alberta Association of Registered Nurses; Has 22 years of experience in healthcare, and a black belt in aikido.
- ◆ **And Others**



SPECIALIZED SKILLS WORKSHOPS

FRIDAY, SEPTEMBER 10

- A unique opportunity to participate in a skill-building workshop with top professionals in the field
- Additional fee applies
- Limited seating

WORKSHOP PRESENTERS

- Dr. Hrach Gregorian - "Conflict Analysis"
- Dr. Cheryl Picard - "Insight Mediation"



PRELIMINARY CONFERENCE SCHEDULE

DATE	TIMES	ACTIVITY	NOTES
TUESDAY, SEPTEMBER 7	7:30-9:00	Registration & Breakfast	Continental Breakfast
	9:00-12:00	Keynote Plenary - Dr. Cheryl Picard	Topic: Insight Mediation
	12:00-1:30	Break	Self-Directed
	1:30-4:30	Choice of Speakers	Tracks to be Announced
WEDNESDAY, SEPTEMBER 8	7:30-8:30	Registration & Breakfast	Continental Breakfast & Registration of Single Day Delegates
	8:30-11:30	Choice of Speakers	Tracks to be Announced
	11:30-1:00	Break	Self-Directed
	1:00-4:00	Choice of Speakers	Tracks to be Announced
	5:30-11:30	Dinner & Networking Event (Palace Banquet Facility)	Buffet Dinner, Music & Door Prizes Included in Conference Rate *Cash Bar Available
THURSDAY, SEPTEMBER 9	7:30-8:30	Registration & Breakfast	Continental Breakfast & Registration of Single Day Delegates
	8:30-11:30	Choice of Speakers	Tracks to be Announced
	11:30-3:00	Lunch & Keynote Plenary - Dr. James Reese	Lunch - Included in Conference Rate
FRIDAY, SEPTEMBER 10	8:30-4:00	Specialized Skills Workshops	Additional Single Day Fee

ACCOMMODATION

Receive discounted rates by booking under Flying Colors Inc.

1

VARSCONA HOTEL ON WHYTE*

- Five blocks from conference
- Deluxe Queen or King Guestroom
- \$136.00/night (Regular Rate: \$330.00)
- 780-434-6111 or 1-866-465-8150

2

METTERRA HOTEL ON WHYTE*

- Three blocks from conference
- Earth Guestroom
- \$150.00/night (Regular Rate: \$385.00)
- 780-465-8150 or 1-866-465-8150

*Rates at Varscona and Metterra include: Deluxe Continental Breakfast; Evening Wine Tasting; Valet or Self-Parking; Access to Fitness Facility & Business Centre; High Speed Wireless Internet; Unlimited Local Calls

3

DAYS INN EDMONTON SOUTH

- Nine blocks from conference
- Business Class Room with King, or Standard Room with 2 Queen
- \$119.99/night (Regular Rate: \$149.99)
- 780-430-0011

Discounted accommodation rates are available on a first come, first serve basis only. Accommodation reservations and payments are the responsibility of delegates. Payments must be made directly to the individual hotels.

TRANSFER / CANCELLATION POLICY

Transfer or cancellation results in significant administration requirements for the organizer. In cases of short notice, another delegate may lose the opportunity to benefit from attending the event. This Policy will be strictly enforced. Your cooperation is greatly appreciated.

After registration is confirmed (payment is processed), delegates are afforded ten (10) days to cancel or arrange for a transfer without charge. If for any reason you cannot attend, you may find someone else to attend in your place and submit written notification of that person's name and contact information to Flying Colors Personal & Professional Development Inc. All cancellations must be in writing and delivered by mail, e-mail, or faxed to 780.757.3123. Voicemail and verbal correspondence do not constitute cancellation notice. Cancellation notice will be deemed to be the date on which Flying Colors Inc. receives written notification. Written confirmation by Flying Colors Inc. is required for finalization of arrangements.

Should the delegate fail to provide notification in writing of any changes and not attend the event, there will be no refunds or transfers.

The Transfer/Cancellation Policy is as follows:

Time	Cancellation	Transfer
0-10 days from registration/payment	Full refund	No transfer fee applicable
30+ days prior to event	Refund less 50% of tuition	Transfer Fee of \$50
0-30 days prior to event	Refunds not available	Transfer Fee of \$75

CONTACT INFORMATION

Flying Colors Personal & Professional Development Inc.
Kara Stokke
E-mail: kara.stokke@flyingcolors.ca
Fax: 780.757.3123

REGISTRATION

CONFERENCE FOR CONFLICT MANAGEMENT PROFESSIONALS
 "EXPANDING AND STRENGTHENING PRACTICE"
 SEPTEMBER 7-9, 2010
 EDMONTON, ALBERTA CANADA

Last Name

First Name

Organization

Position

Address

City Province/State Postal/Zip Code

Work Number

Alternate Number

Fax Number

E-Mail

EARLY BIRD RATES

(BEFORE MAY 14TH, 2010)

ITEM	RATE (CDN \$)	GST	ITEM TOTAL	SUB-TOTAL
3-DAY CONFERENCE	495.00	24.75	519.75	
4 TH DAY SPECIALIZED SKILLS WORKSHOP Specify Presenter:	245.00	12.25	257.25	
SINGLE DAY AT CONFERENCE Specify Date: <input type="checkbox"/> September 7 <input type="checkbox"/> September 8 <input type="checkbox"/> September 9	245.00	12.25	257.25	
			GRAND TOTAL:	<input type="text"/>

REGULAR RATES

(AFTER MAY 14TH, 2010)

ITEM	RATE (CDN \$)	GST	ITEM TOTAL	SUB-TOTAL
3-DAY CONFERENCE	645.00	32.25	677.25	
4 TH DAY SPECIALIZED SKILLS WORKSHOP Specify Presenter:	295.00	14.75	309.75	
SINGLE DAY AT CONFERENCE Specify Date: <input type="checkbox"/> September 7 <input type="checkbox"/> September 8 <input type="checkbox"/> September 9	295.00	14.75	309.75	
			GRAND TOTAL:	<input type="text"/>

PAYMENT

Credit Card Type VISA MC Card Number

Name on Card Expiry Date

Signature Security Code

FAX OR E-MAIL COMPLETED FORM TO FLYING COLORS INC.
 780-757-3123 • kara.stokke@flyingcolors.ca